



Quarter 2 Performance Report 2019/20

Environment Overview & Scrutiny Sub-Committee

3 December 2019

OVERVIEW OF ENVIRONMENT INDICATORS



About the Environment O&S Committee Performance Report

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - Improve air quality in the borough by reducing the level of NO2
 - HMO licenses issued
 - HMOs enforced against
 - Total Penalty Charge Notices (PCNs) issued in month
 - Response rate for PCN Challenges and Representations
- 'Improve air quality in the borough', 'HMO licenses issued' and 'HMOs enforced against' are also monitored in the Corporate Performance Report
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated Green.



Indicator	Value	19/20 Annual Target	19/20 Q2 Target	19/20 Q2 Performance	Short Term DOT 19/20 Q1	Long Term DOT 18/19 Q2
Improve air quality in the borough by reducing the level of NO2 µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018
HMO licenses issued	Bigger is better	N/A	N/A	11	↓ 13	↓ 25
HMOs enforced against	Bigger is better	N/A	N/A	14	↑ 11	↓ 34
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	31,445	31,428	28,515
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	25 days (Green)	↓ 11	↑ 32

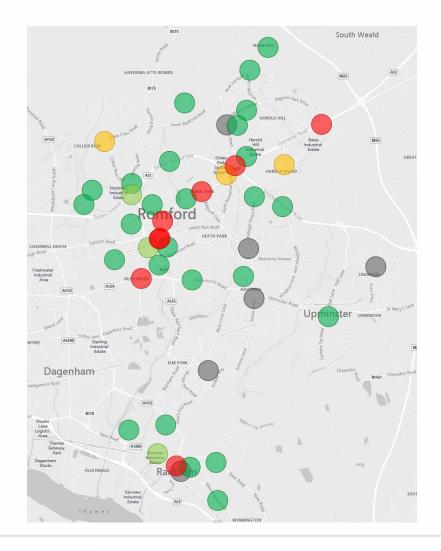
Improve Havering's Air Quality



- Air quality monitoring and reporting against air quality objectives are undertaken based on a calendar year. The Service has developed an Air Quality Action Plan (AQAP) to improve local air quality. The four themes cover:
 - Monitoring and Modelling
 - Public Health and Awareness Raising to encourage Smarter Travel
 - Reducing Emissions from Buildings
 - Reducing Emissions from Transport
- There have been five additional diffusions tube sites added to the network sites at the following locations: Hilldene infant school, Butts Green Road (Emerson Park), Rainham Broadway, Front Lane (Brunswick Avenue) and Station Lane (Hornchurch).
- The service constantly raises awareness around air quality issues, including: a presentation given to the Over 50s Forum and Health Protection Forum; magazine articles; developing a School Streets pilot project; and developing a GLA anti-idling project. As well as the use of air text which sends air quality information to smart phones and frequenting messages on social media i.e. twitter and Facebook and the e-magazine.
- Transport are trialling Gas to Liquid fuel (as an alternative to Diesel) and EV infrastructure provision for the car pool fleet is being planned.
- Finally, 64% of TFL buses in Havering are now Ultra Low Emission Zone (ULEZ) compliant.

Havering's NO2 monitoring sites





Houses of Multiple Occupation (HMO)



- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- Discovery and enforcement on unlicensed HMOs has increased and every case has an assigned enforcement officer and FPN's are being issued. The consultation launched on additional licensing from 12 to 18 wards closed on 20th September. The data is currently being analysed and information will be made available in Quarter 3 regarding the outcome of consultation
- The number of new applications received has been very low as the compliant landlords have already come forward to license, leaving those wishing to evade licensing or probably operating poor quality HMOs. Therefore we are concentrating our efforts on enforcement.
- As at Q2 56.2% of landlords have licensed since start of scheme 1 and the trend is now starting to slow down. We continue to send warning letters out (200 per month) to suspect HMOs and enforcement operations are happening weekly with regulars communications to encourage landlords to license.



Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- There continues to be poor compliance levels in Moving Traffic Contraventions (MTC) locations (12,493 of 31,445 PCNs issued in Quarter Two for MTC) across the borough.
- It is appropriate and important to monitor PCNs issued to identify trends and help ensure traffic and parking enforcement continues to contribute to road safety and smoothing traffic flow. However, it remains inappropriate to set a target for numbers of PCNs to be issued.
- Action to be undertaken in 2019-20 will be the relocation of the MTC cameras to other sites from those sites where we have achieved compliancy.



Any questions?

